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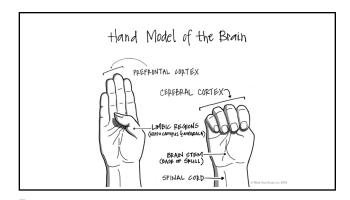


5

"Rarely is a "choice" made about which state to be in. The nervous system automatically determines which response seems most adaptive for the situation based upon many factors, including current circumstances, memory of past experiences, and innate temperament."

Drs. Dan Siegel and Tina Payne Bryson - The Yes Brain

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11



- Validate emotions
- Offer choices (based upon interests)
- Go silent (some call this supportive silence because it is very different than ignoring)
- Reduce directions and corrections

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- Ask open-ended questions aimed to understand
- Use soothing tone of voice and empathetic non-verbals
- Reduce interruptions pause
 try not to rush
- Simplify language slow down all movements

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13



- Practice sound minimalism (say very little, turn off TVs/radios, talk in low tones)
- Reduce visual clutter
- Read cues touch be closebe attuned

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14











